

# Service Retainer Program (SRP) for Mainframe Security

***Did you ever wish you could have an extra set of eyes and ears to assist with your mainframe security environment?***

***InfoSec now offers z/OS, VM and VSE clients an affordable service offering to provide ad hoc support for their mission critical z/OS, VM and VSE security environments. InfoSec's highly skilled mainframe consultants will work with client security staff to provide support in the installation, implementation, maintenance and administration of their CA-Top Secret, CA-ACF2 or IBM-RACF environments and to ensure that all software is maintained at current version and release levels. Software that is not up-to-date puts the business at risk due to potential system outages.***

## **DID YOU KNOW???**

**99% Availability = 87.6 Hours of Down Time/Year**

**99.999% Availability = 5.25 Minutes of Down Time/Year**

***Additionally, as part of this annual service program, you have access to a mainframe security consultant whenever needed.***

InfoSec is extending the value of our clients' mainframe technology investments by offering a mainframe Service Retainer Program. This innovative program offers our clients a value-added, reliable and cost-effective method of supporting, maintaining and administering their mainframe security environments while maximizing their return on investment. With our mainframe service offering, InfoSec delivers essential, service-based solutions, allowing our client's to concentrate on their business initiatives, while saving time and money.

To meet the critical requirements of our clients, InfoSec provides an experienced mainframe security technologist who will work with the client's team to assess the current

state of the mainframe CA-Top Secret, CA-ACF2 or IBM-RACF security implementation. The deliverable produced will be a roadmap to define tasks required to update any technologies to the latest version and release levels and identify any functionality that is not currently in use that can address business challenges.

With our expertise in mainframe security and working with the client staff, our client's technology investment is protected, extending the value of mainframe technology and increasing the ROI of those systems. This results in clients maximizing the efficiency, productivity, and reliability of their mainframe security environment.

The InfoSec technicians develop a strong relationship with our clients and a high degree of understanding of their mainframe configuration. During the delivery of this service offering, our consultants will:

- Be on-site for a period of 5 contiguous business days per quarter, annually\*
- Review current mainframe security environment(s)
- Validate current version and release levels for all mainframe security products
- Develop roadmap for any maintenance that needs to be applied
- Recommend features/functions of technology that are not in use currently
- Provide knowledge transfer to client staff as needed
- Be available for a pre-determined number of hours each month to provide expert assistance to your security team.

InfoSec's Service Retainer Program demonstrates our commitment to our clients by helping to ensure the success of their organization. This program positions InfoSec to deliver unparalleled value in the management of our client's mainframe infrastructure.

\*Optional extra cost option. Product names are the trademarks of their respective companies