

InfoSec Certified as a Top 20% Performer Based on Customer Survey

[InfoSec, Inc.](#) announced today that it has been certified as a Top 20% Performer based on the Past Performance Evaluation survey responses of its reference customers. InfoSec, Inc.'s PPE score of 96/100 demonstrates outstanding overall customer satisfaction relative to similar companies.

Robert Fake, President of InfoSec, stated, "We strive to provide the highest quality consulting expertise and technology at a fair price. The results of this [independent survey](#) demonstrate that we are delivering on those promises. We have performed over [100 services projects](#) and software sales and for us to receive such high marks from our customers speaks volumes about the quality and pricing our customers expect."

The Customer satisfaction metrics that are evaluated and the InfoSec scores include (out of a possible 100 points):

- Reliability – 98
- Cost - 98
- Order accuracy - 96
- Delivery/timeliness - 97
- Quality - 96
- Business relations - 99
- Personnel - 99
- Customer support - 97
- Responsiveness - 99

"Our clients realize that you don't always have to go to the 'big name' companies to get the highest quality expertise at a fair price," continues Fake. "These statistics show that many times the smaller companies can be more agile, flexible and reasonable to deal with as well as able to provide the top-notch skills required. We look forward to continuing to provide these high levels of service to our customers and expanding our services to new customers."

The survey was performed independently by a third party organization who obtained the results from InfoSec's clients directly. InfoSec does not have access to the individual client scores.

About InfoSec, Inc.

InfoSec, Inc. is headquartered in Centreville, VA and is a [mainframe services](#) and technology company. It provides high-quality mainframe services and software that help organizations increase operational efficiency, improve compliance and decrease costs. These factors help clients to leverage their mainframe investment.

InfoSec, Inc. is a leader in providing specialized products and services to professionals responsible for large-scale information systems and security. InfoSec is experienced in mainframe technologies provided by CA, IBM and others as well as providing all facets of mainframe related services from operating system upgrades to 3rd party software support. InfoSec offers the finest available expertise for supporting the IBM z/OS, VM and VSE environments. Key traits of InfoSec offerings are their conciseness, effectiveness and high quality.

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